# CallCatcher.USB®

# The portable solution for professional longterm voicerecording and monitoring



## The CallCatcher.USB

This portable voicerecorder efficiently stores telephone conversations on a standard desktop or notebook computer. These voicerecordings are enriched with CLI / DDI number information and other Call Detail Records.

Voicerecordings can be searched for, played back and provided with additional comments using the included client software applications. Locally, over the corporate LAN or internet.

This outstanding product can be connected easily and fully transparently to the CO lines of any PBX using a T-splitter. Internal digital extension lines of all major PBX systems are supported as well.

## **Protect your Position......**

# **Record Telephone Calls**

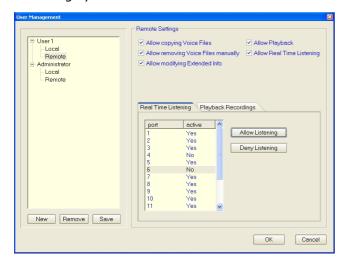
This is an important issue for most private and public companies, service providers, call centres, public safety/health organizations, banks/stockbrokers and government agencies. A number of reasons why to choose long-term voicerecording:

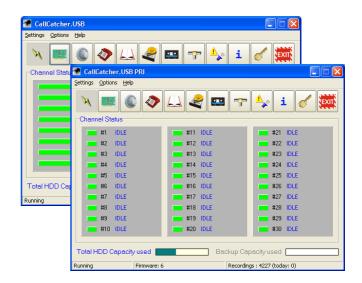
- Security and event reconstruction
- Record verbal agreements; prevent disputes
- Quality and efficiency improvements
- Follow-up information; support written notes

### CallCatcher.USB portable and effective

This compact and portable voicerecorder has numerous unique features, including superior sound quality (also when using speech compression). Because of its high-speed USB interface it can be connected to any desktop or notebook computer running Windows XP or Vista.

The CallCatcher.USB can be integrated with your corporate LAN without the need of additional investments. Obviously the CallCatcher.USB can be used equally well as a stand-alone voice recording system.





# **Ease of use**

New users can learn quickly how to use the intuitive windows interface of the CallCatcher.USB Authorized users will appreciate the easy to use advanced configuration controls and searching capabilities.

Searching, playback and managing your voicerecordings can be done locally on the CallCatcher.USB and over the corporate LAN or internet using CallPlayer and CallLive client software applications. You will find the recordings you're looking for....Quickly and Easily.

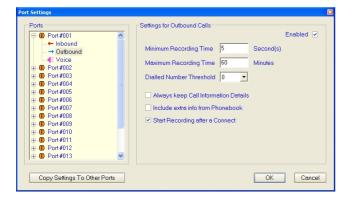
## **Security and access control**

You can decide which persons will have access from which predefined networked PC to certain facilities of the CallCatcher.USB. Advanced user management defines who is allowed to playback or manage certain recordings.



#### **Features**

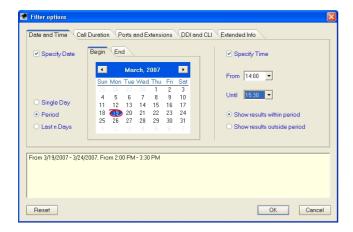
- Easy to install and to configure
- Connects to CO lines or internal extension lines
- Analog and ISDN-2 / ISDN-30 CO interfaces
- Analog and Digital PBX line interfaces
- From 4 to 16 channels Digital Extension
- Fractional or full 30 channel PRI ISDN-30
- High performance encryption
- 60 hour / Gbyte (200 Gb HDD = 12.000 hour)
- Advanced user-management and security
- Powerful search capabilities
- Drag & Drop WAV and MP3 files with CallPlayer
- Built-in backup scheduler
- Backup possible to CD/DVD/DAT/Tape/LAN
- USB interface for flexible connectivity
- CE, FCC and RoHs compliance
- Very attractive pricing!

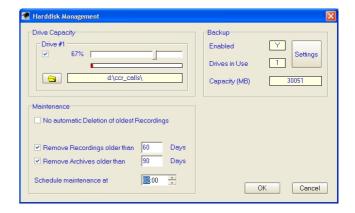


## CallCatcher.USB Server

The CallCatcher.USB server application is the core of the voicerecorder. It monitors the speech and signalling (like CLI and DDI) on the telephone lines and stores these on the harddrive.

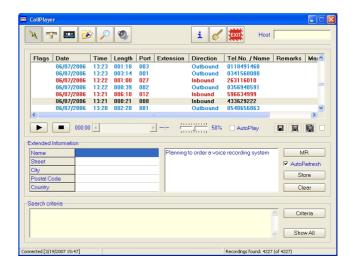
Files are stored in a secure encrypted format in which all Call Detail Records are included as well. A selection can be made from 64 or 36kbit/s speech compression of excellent quality.





#### **CallCatcher.USB Clients**

CallCatcher.USB client software applications like CallPlayer and CallLive allow the user from anywhere on the LAN or internet to listen in realtime to conversations, search for recordings and add comments to recordings.



### **CallPlayer Drag & Drop**

Using the CallPlayer client software it is easy to drag & drop voicerecordings in WAV or MP3 formats into Outlook to support written notes or to send them as an e-mail attachment.

# **SMDR Integration**

Optionally the wizard based CallLink SMDR client application can provide additional call details (like extension numbers) to the recordings for all brands and types of PBX by integrating their SMDR information using the RS232 or TCP/IP port.

#### Screen capturing

with voicerecordings.

Optional CallCapture client software enables high resolution MPEG4 based screen recordings (including mouse and cursor movements) synchronised

